

BES Blue Quick Start Guide

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Installing & Activating BES Blue

Welcome to the BES Blue embroidery design system. This Installation Guide gives you some basic information about BES Blue (such as the minimum systems requirements) and also instructions on how to install and activate the program.

System Requirements



Specifications are subject to change without prior notice. For additional information on setup and system requirements, contact your distributor.

Recommended System Requirements:

- Genuine Intel Pentium IV, 2GHz PC computer (or higher) with a CD-ROM drive
- Microsoft® Windows® 8/8.1/10 operating system
- 1 gigabyte of RAM
- Minimum 1 gigabyte hard disk drive space available
- Mouse

<p>For assistance, please contact Brother Customer service: either by telephone at 1-877-276-8437, or by e-mail at hadsupp@brother.com.</p>
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The Software Activation Number

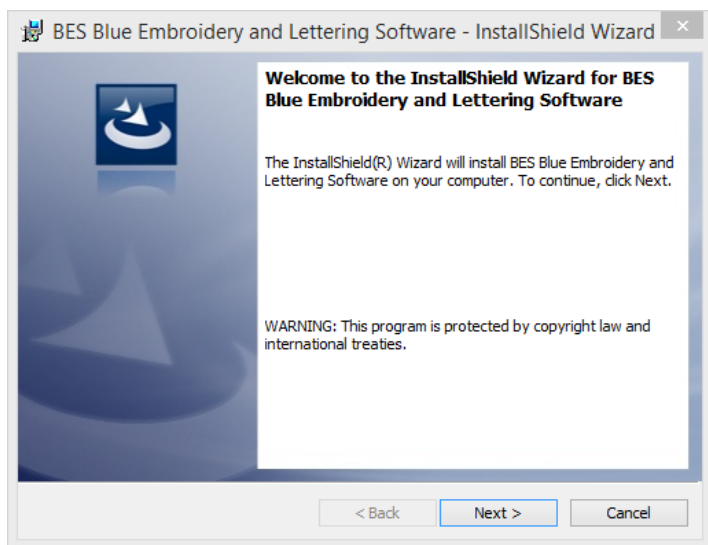
When you purchase BES Blue, you will have been given a software activation serial number by your distributor. Use this number to activate your software once it is installed.

Please note that, while this is a single user license, but it does allow you to activate the software on two computers that you own and operate.


Installing BES Blue

To install BES Blue:

- 1 Open a web browser, and navigate to the BES Blue/downloads web page.
- 2 Click the "Download" button to begin your software download.
- 3 When prompted, click "save" to download the installation.
- 4 Double-click the downloaded install file to begin the installation.
You see the InstallShield introductory screen.



- 5 Click Next to proceed with the installation.
You see the License Agreement dialog.
- 6 Check the radio button next to "I accept the terms in the license agreement" and click next to continue.
- 7 Follow the instructions on each screen; the InstallShield Wizard will then Install the software on your computer.

The BES Blue  icon appears on your desktop.

When you open the software for the first time, you will be prompted to activate your software. Enter the required information and the activation code to do so (see following procedure for details).

Activating BES Blue

In order to use the BES Blue software (once it is installed), you will have to activate it first. The activation Wizard will easily lead you through this activation process. You can choose one of the following options to obtain a license:

- Using an activation serial number (requires Internet connection).
- By obtaining a site key from Technical Support (for computers without a connection to the Internet).

Activating BES Blue via the Internet


If the computer on which you are installing BES Blue has an Internet connection, all you need for your activation is the activation serial number that came with your copy of the software.



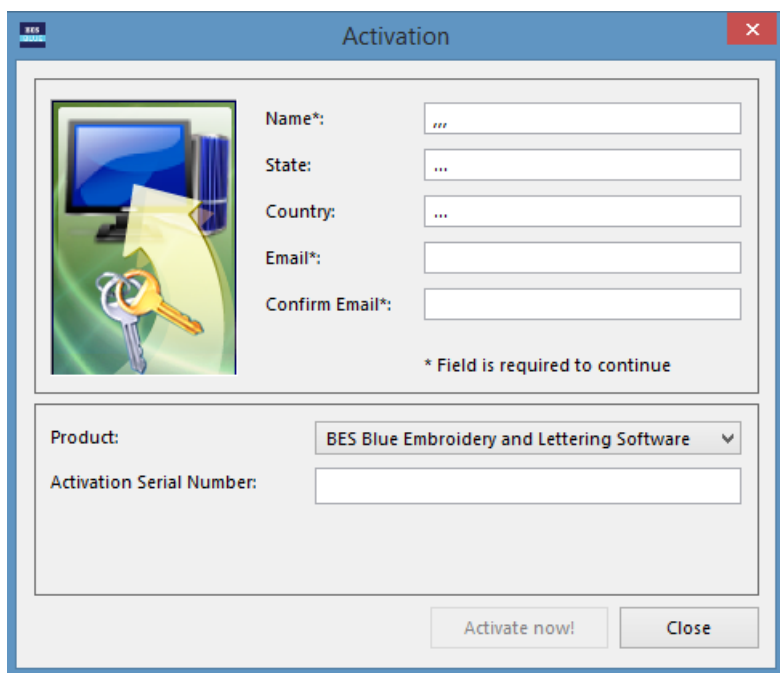
Please note that, while this is a single user license, it does allow you to activate the software on two computers that you own and operate.

To obtain an activation over the Internet:


1 Do one of the following:

- ♦ Double-click the BES Blue Icon  on your desktop.
- ♦ On the Windows Apps menu, select Pacesetter—BES Blue.

You see the activation screen.



Activation



Name*:

State:

Country:

Email*:

Confirm Email*:

* Field is required to continue

Product:

Activation Serial Number:

- 2 Fill in the required activation information in the appropriate fields.



Fields marked with an asterisk (*) are required - your software will not be activated otherwise.

- 3 Type your individual activation serial number (that you received with your copy of BES Blue) into the Activation Serial Number field.
- 4 Click the Activate Now button on the dialog.

BES Blue will open.


Activating BES Blue without an Internet Connection

If you have installed the software on a computer that does not have an Internet connection, you will need a site key (in addition to the activation serial number) to complete the activation.

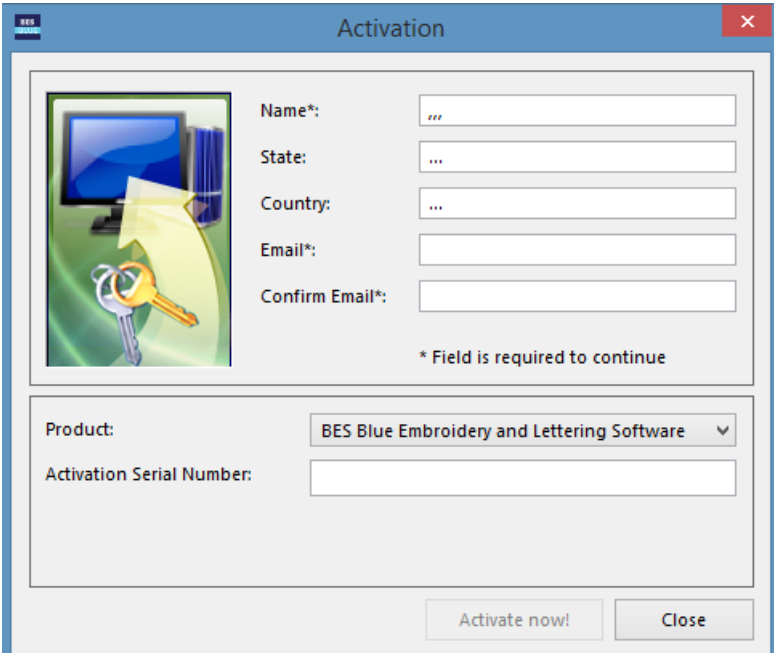
To obtain your activation code, please contact technical support; either by telephone at 1-877-276-8437, or by e-mail at hadsupp@brother.com.

To obtain an activation without an internet connection:


1 Do one of the following:

- ♦ Double-click the BES Blue  icon on your desktop.
- ♦ On the Windows Apps menu, select Pacesetter—BES Blue.

You see the activation screen.



Activation



Name*:

State:

Country:

Email*:

Confirm Email*:

* Field is required to continue

Product:

Activation Serial Number:

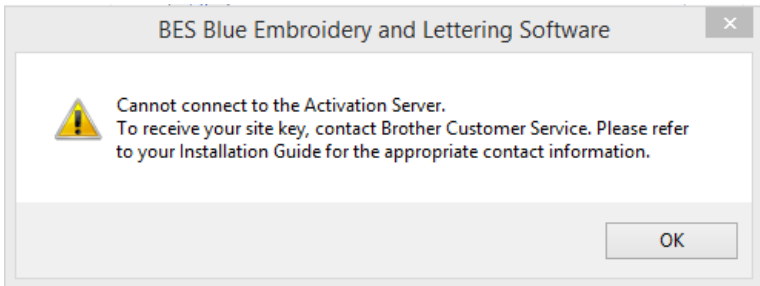
- 2 Fill in the required activation information in the appropriate fields.



Fields marked with an asterisk (*) are required - your software will not be activated otherwise.

- 3 Type your individual activation serial number (that you received along with BES Blue) into the serial number field.
- 4 Click the Activate Now button on the dialog.

You see the following warning message:



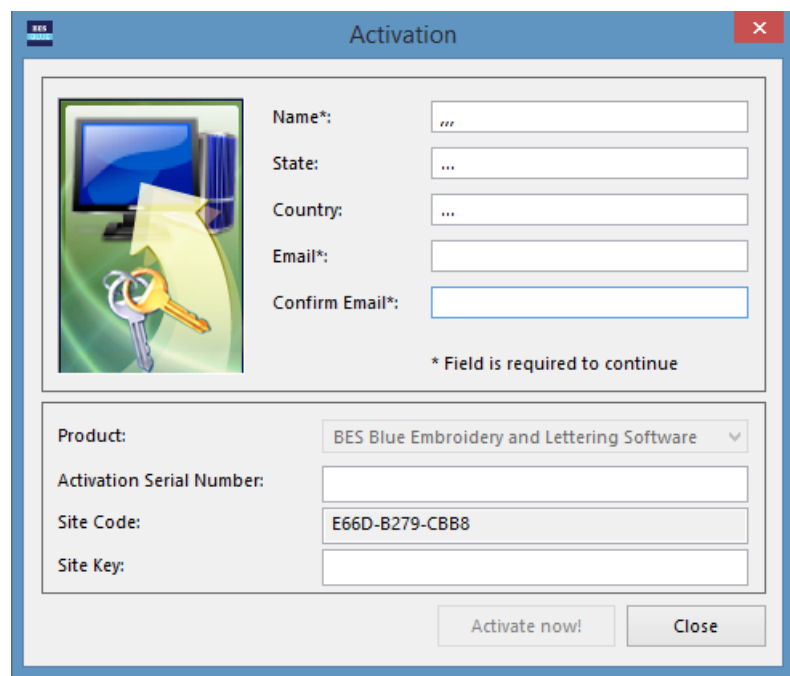
- 5 Contact Technical support; they will give you an activation code.



You may contact technical support either by telephone at 1-877-276-8437, or by e-mail at hadsupp@brother.com.


- 6 Click OK to dismiss the warning message.

The Activation wizard dialog now has new field for the site key.



The screenshot shows a software activation window titled "Activation". On the left is an icon of a computer monitor with a yellow envelope and a key. To the right of the icon are five input fields: "Name*", "State:", "Country:", "Email*", and "Confirm Email*". The "Name*", "State:", and "Country:" fields contain three dots "...". Below these fields is the text "* Field is required to continue". At the bottom left, there are four fields: "Product:" (a dropdown menu showing "BES Blue Embroidery and Lettering Software"), "Activation Serial Number:" (empty), "Site Code:" (containing "E66D-B279-CBB8"), and "Site Key:" (empty). At the bottom right are two buttons: "Activate now!" and "Close".

Activation



Name*: ...

State: ...

Country: ...

Email*:

Confirm Email*:

* Field is required to continue

Product: BES Blue Embroidery and Lettering Software

Activation Serial Number:

Site Code: E66D-B279-CBB8

Site Key:

Activate now! Close

- 7 Enter the site key.
- 8 Click the Activate Now button.
BES Blue will open.